



Annual Impact Report

2024-2025



Turning Points

Proudly Serving Our Community For 30 Years

1995-2025

1995 – Hope Starts Here: Community Coalition on Homelessness opens to serve Manatee County’s most vulnerable residents, launching housing assistance to prevent homelessness.

2003 – Meeting Immediate Needs: Launch of the Day Resource Center, offering clothing, showers, mail services, and basic needs.

2004 – Growing to Meet the Need: Thanks to Capital Campaign funds the former Mather Furniture building was secured to better serve the community.

2009 – Serving More, Reaching Further:

One-stop center opens bringing health services, social services, a soup kitchen, clothing assistance, and employment counseling all under one roof.

2013 – Expanding Today to Empower Tomorrow:

A new name, Turning Points, symbolizes renewal and growth. With the purchase of the warehouse, the organization secures a lasting space to serve more neighbors in need.



2015 – Making a Difference: Turning Points reaches a milestone of serving over 10,000 clients annually—meeting the growing needs of the community and providing essential services that help individuals and families achieve stability.

2020 – 25 Years Strong:

Renewed, rebranded, and ready for the future. Turning Points moves forward with expanded services and a commitment to creating brighter futures for every individual and family served.

2020 – Better Together:

Be the Key Society launches to ensure a sustainable future for Turning Points—its members pledging multi-year gifts that unlock opportunities and stability for families.

2024 – Breaking Barriers:

Launch of Resource Navigation Services to provide one-on-one advocacy, compassionate support, and hands-on guidance connecting clients with vital community programs and services.

2025 – 30 Years of Service: As we celebrate 30 years of service, Turning Points looks ahead with hope — continuing our mission to provide compassionate, coordinated care that supports health, stability, and brighter futures for all.



Rent & Utility Assistance

The Transitional Development Program helps families regain stability by offering help with rental assistance and one-on-one guidance to build long-term housing stability.

With a **\$2 million annual investment**, the program prevents homelessness and empowers independence—keeping **81% of clients housed for over a year** after receiving assistance.

IT ONLY TAKES ONE SETBACK TO PUT A FAMILY AT RISK OF EVICTION. OUR GOAL IS TO EMPOWER THEM AND RESTORE STABILITY TO THEIR LIVES

The Impact Last Year



411

**Households
Helped**



582

**Adults Received
Assistance**



511

**Children Received
Assistance**



Portcia's Story

A devoted mother of three who longed for a safe and stable home for her family. With our support, Portcia was able to secure housing where her oldest child finally has a room of their own — and where the family can begin a small garden, symbolizing their fresh new start.

Jennifer's Story

Jennifer had always been the caregiver in her family, but when serious health issues left her unable to work for three months, she found herself in need of support. She turned to Turning Points for help with rent and a path back to stability.



Community Resource Department

Community Resource Navigators provide personalized guidance and compassionate support—connecting neighbors to vital resources, advocating on their behalf, and walking beside them as they work toward stability and hope.

TURNING BARRIERS INTO PATHWAYS

The Impact Last Year



3,090

Clients Served



15,719

Services Provided



1,559

New Clients



401

State IDs Provided



744

Bikes Issued

Pablo's Story

Pablo was worried about losing his Social Security benefits and didn't know where to turn. A Turning Points Community Resource Navigator stepped in, advocating for him and helping get his benefits back on track.



Health Center Medical Clinic

Turning Points' award-winning Health Center is for income-eligible, uninsured Manatee County residents ages 18–64. Our Medical Clinic provides quality, compassionate care—because everyone deserves access to health and hope.

QUALITY CARE FOR A HEALTHIER TOMORROW

The Impact Last Year



577

Patients Seen



2,283

Patient Visits



5,002

Medical Services



1,582

**Prescriptions
Filled**



\$831,219.63

**In Free Prescription
Assistance**



Miguel & Mirna's Story

Miguel and Mirna visited Turning Points for dental and medical care, where the team discovered that Miguel had high blood pressure. Their prompt action resulted in emergency care that saved his life. Both Miguel and Mirna continue to receive medical services at Turning Points, and Miguel has also received new dentures.

Health Center Dental Clinic

Turning Points' Dental Clinic provides essential care for uninsured Manatee County residents. For many, it's their first dental visit, a life-changing step toward better health, confidence, and brighter smiles. This year, those services represented **\$1,560,876 in free dental care delivered** to our community.

HEALTHY SMILES, HEALTHIER LIVES

The Impact Last Year



900
Patients
Seen



2,861
Patient
Visits



6,582
Dental
Services



135
Patients
Received Dentures

Airika's Story

Airika was struggling to find the dental help she desperately needed. During her exam and X-rays, Dr. Carlman discovered cysts on her mandibles that required emergency surgery. Thanks to the right connections and support, Airika was able to receive the surgery she needed. Today, she is free from pain and on her way to better dental health.



Day Resource Center

At Turning Points' Day Resource Center, we provide essentials like clothing, food stamp assistance, employment resources, and more. With dignity and care, we help individuals and families move toward stability.

COMPASSION IN ACTION, EVERY DAY

The Impact Last Year



4,358

**Total Clients
Served**



117,847

Services Provided



23,831

Client Visits



20,901

Mail Visits



13,383

**Hygiene Kits
Distributed**



11,039

Showers Taken



5,201

Computer Lab Visits



6,349

Clothes Closet Visits





Connected Manatee

What's Connected Manatee?

Connected Manatee is a new program Turning Points is launching in partnership with the School District of Manatee County. Beginning January 6, 2026, our first satellite office will open on the Lincoln Memorial Middle School campus, serving families from Lincoln Memorial Middle, Palmetto Elementary, Project Heart, and school district employees.

The goal is simple but powerful: help families find stability. By preventing homelessness before it starts, Connected Manatee reduces trauma for children, allowing them to stay focused on learning and thrive academically.

Through appointment-based services like resource navigation, benefits enrollment, rental and utility assistance, emergency supplies, and transportation support, the program offers early intervention to keep families housed and supported.



Building Stability Together

92 cents of every dollar goes directly to helping our neighbors in need. Because of **your** generosity, we assisted **9,664** men, women, and children this past year—providing hope, stability, and a path forward.

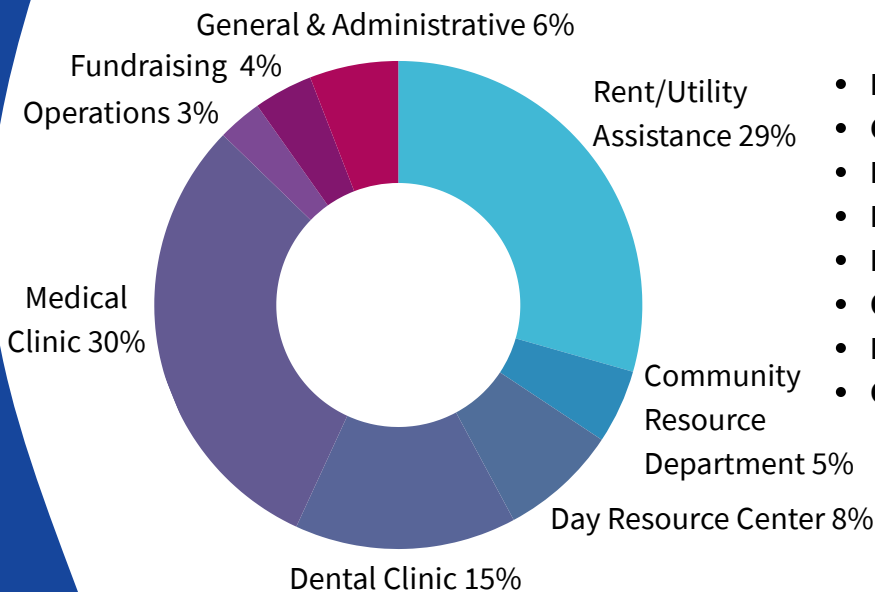


Women
4,349



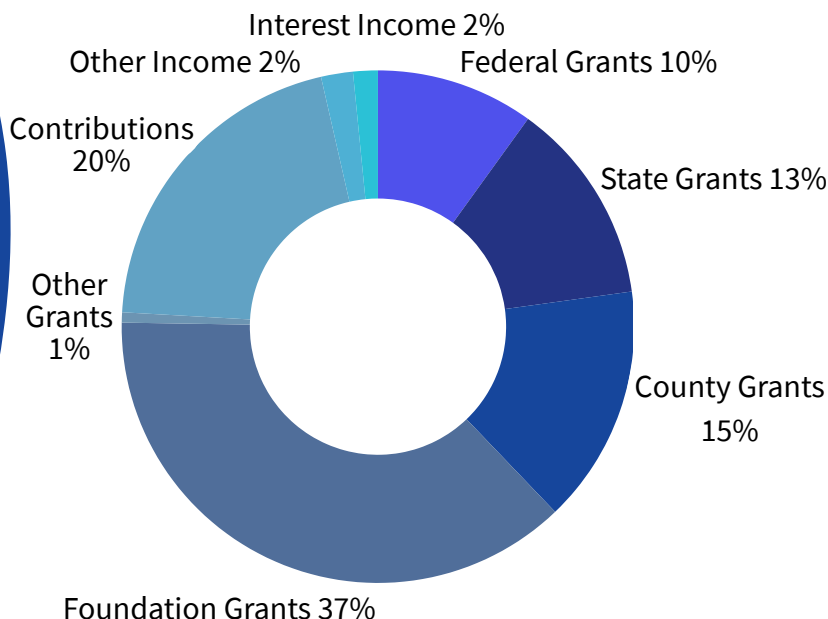
Men
5,315

Expenses



- **Rent/Utility Assistance - \$1,677,298**
- **Community Resource Department - \$306,435**
- **Day Resource Center - \$257,484**
- **Dental Clinic - \$687,059**
- **Medical Clinic - \$530,513**
- **Operations - \$181,712**
- **Fundraising - \$204,075**
- **General Administrative - \$333,564**

Revenue



- **Federal Grants - \$396,264**
- **State Grants - \$509,201**
- **County Grants - \$595,987**
- **Foundation Grants - \$1,482,330**
- **Other Grants - \$25,512**
- **Contributions - \$813,647**
- **Other Income - \$101,190**
- **Interest Income - \$61,745**



BE THE KEY SOCIETY

Be the Key Society members believe in the sustainability of Turning Points, which is why they pledge a multi-year gift of 1,000 or more a year for 5 years.

Naidine DeHere-Adams

Melissa Allen

Doug Beck

Kristine Bemko

Betsy and Bob Benac

Michelle & Morris Bencini

Susan Bitzer

Linda Blue

Austin Boyd

Jacqueline & Dr Thomas Braxtan

Kathy & Tom Breiter

Gina & Gene Brown

Jane Plitt & Jim Bruen

Joseph Calinski

Janice Carroll

Bethany & Brian Carter

Carol & Bob Carter

Erika & Andrew Chapman

Chrisann & Joey Cheek

Vivian & Michael Chester

Dr Mary Ann Clark

Mary-Jo Hixon & Dr Art Cohen

Sarah Colandro

Calista Coryell

Lee Anne Costea-Schall

Kathleen & David Cramer

Maria & Josh Cramer

Margi & Bill Dawson

Randy DeHaan

Mark DeHaan

Dave & Karen Dixon

Patricia Bourke & Dr. Robert Downie

Nathan Dunham

Mark Dunlop

Linda & Bob Enberg

Laura & Frank Enriquez

Adell Erozer

Wilma Figueroa

Dr Robert Fish

Teri & Dr. Eric Folkens

Amy & Dean Franke

Linda & Bill Gaines

Julie & Bill Galvano

Dr. E. Ty Gardner & Liza McKeever-Gardner

Margie & Jeff Genter

Sheila Geraghty

Jenny & Donn Githens

Becky & George Girouard

Maria & Robert Gnos

Jessica & Scott Godfrey

Denise Goerke

Jean Gorham

Karin & Patrick Grablin

Michelle Grimsley

Laurel Lynch & Norm Hale

Jennifer Hamey

Helming-Knies Family Foundation

Andrea and Mike Hitcho

Susan Hirsch

Amy Howie

Larry Hund

ImageNet Consulting

Barbara Jennings

Fiona Holland & Peder Jespersen

The Johnston Family

Tina Juillerat

Jan Kelley

Karen Kemp

Tonya Kida

Ebony & Donald King

Jeanie & Sandy Kirkpatrick

David Kraft - Chair

Bobbi and Dr. David Law

Ruth & Laurel Lyerly

Stephanie Magaldi

Brooke & Marc Mailloux

Dan Malone

Manatee River Rotary Club

Kathy Marshall

Donna & John Martin

Janice & Dr Peter Mattina

DC McClure

Marian McGinnis

Michelle & John McKay

Jill & William McKinney

Mark McLaughlin

Cathy & Mike Meehan

Glenda & Dan Miller

Dawn & Doug Mishler

Trudy & Stewart Moon

Jacqueline Morgan

Dawna Oak

Barbra & John Osborne

Dina Mercadante & Pat Osburn

Evelyn Paster

Lorrie & Gregg Pead

Marie & Michael Pender

Candace Pierson

Debbie & Steve Riley

Donna Russo

Sarasota Manatee Bicycle Club

Laura & Steve Schafer

Lynn & Mike Scarborough

Donna & Tom Seguin

Grace Seibel

Dorene & Sam Seider

Sertoma Club of Bradenton

John Shehorn - Treasurer

Micheline & Dr. Harris Silverman

Alice Newlon & Tom Skoloda

Jeannie & Chuck Slater

Meredith & Jerry Slavin

Robert Smith

Brittany Stewart

Alexander Stewart - Vice Chair

Diana & William Stewart

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Mariamamma & Dr. George Thomas

Chris Vining

Linda Visnov

Rich Visnov - Secretary

Anne & Warren Vose

Linda & Jerry Wakeman

Susie & Cliff Walters

Greg Warmbier

Charles Whitfield

Rebecca & Frank Wilson

Maureen & Steve Wilson

Karen Windon

Jeff Winsler

Don Woodruff

Woodruff and Sons

Nancy & Richard Wolfe

Sharon Yadven

Ben Yzeiri

Bold indicates Turning Points Board of Directors

In Memory of Morris Daniel Ziegler

Compassion In Action

With **836 volunteers** giving **41,988 hours** of service—valued at over **\$1.8 million**—our volunteers truly are the heart of Turning Points. They make stability possible for thousands of neighbors each year.



HELP TURN UNCERTAINTY INTO STABILITY FOR FAMILIES

- **Donate** – Your financial support helps neighbors regain stability and live healthy lives.
- **Volunteer** – Give your time and experience firsthand how you can change lives in our community.
- **Take a Tour** – See behind the scenes and learn how our programs serve those most in need.
- **Stay Connected** – Follow us on Facebook and Instagram — and help share the impact we're making in our community.

For more ways to get involved, contact Margi at 941.747.1509 x346 or mdawson@tpmanatee.org

Scan To
donate



OR

go to www.tpmanatee.org/donate

